



Emergency Numbers

Police: 133

Police via SMS for the Deaf and Hard of Hearing: 0800 133 133

Ambulance: 144

Women's Helpline Against Violence: 0800 222 555

European Emergency Number: 112

Upper Austria Crisis Help: 0732 2177

Telephone Counseling Upper Austria: 142

Rat auf Draht (Hotline for Children and Youth): 147

What is Violence Against Women?

Violence against women includes, for example: Insults and humiliations, cyberbullying, degrading behavior, threats, targeted intimidation, human trafficking, female genital mutilation, isolation, excessive control, psychological terror, physical abuse, sexual assault, stalking, kicks, rape, strangulation, forced marriage, and other physical attacks up to and including murder, and more.

This violence mostly happens at home. Therefore, it is called domestic violence. Domestic violence occurs between people who know each other well.

Domestic Violence is Forbidden

That is why the Violence Protection Act exists. The law is intended to protect all people from violence. Women, in particular, experience violence more often. We want to encourage all women. Seek help!

Look and Act

Anyone who notices violence against women is called to help and support.

Seek Help and Support at:

Police 133

If the police are called, they can issue a prohibition on entry and contact for two weeks. The police prohibit the perpetrator from entering the affected apartment or approaching the person at risk. The police take away the perpetrator's keys and provide an information sheet about possible shelters. The police will monitor the compliance with the entry ban within the first three days. Every time the police issue an entry ban, the Violence Protection Center is informed. The center provides advice and support to women. People who are subject to an entry and contact ban are required to undergo a six-hour counseling session.

Police via SMS for the Deaf and Hard of Hearing: 0800 133 133

Violence Protection Center Upper Austria: 0732 60 77 60

In case of police eviction or an entry and contact ban, the Violence Protection Center is automatically informed by the police. The center (in Linz and regional offices in Upper Austria) actively contacts the victim to offer help.

Affected individuals and those close to them can contact the Violence Protection Center at any time. The center's tasks include assisting with the extension of an entry and contact ban through a court-issued temporary injunction. Women also receive counseling and support. Legal and psychosocial process accompaniment is provided to victims in criminal proceedings.

office.ooe@gewaltschutzzentrum.at

www.gewaltschutzzentrum.at/oberoesterreich

Women's Shelters

Women's shelters provide protection and accommodation for women who are affected by violence, as well as their children, especially when living at home is no longer possible. Shelters are available 24/7, and admission can take place at any time. Women's shelters are available in Upper Austria in Braunau, Linz, Ried i. I., Steyr, Vöcklabruck, Wels.

www.frauenhaus.at

Women's Transitional Housing

In these apartments, women can temporarily live alone or with their children for a low rent. These apartments are available regionally throughout Upper Austria. Contact is made through the regional women's counseling centers in Upper Austria.

www.frauenreferat-ooe.at/netzwerke

Women's Counseling Centers

In Upper Austria, women receive free, anonymous, and confidential support on all life issues at 23 regional women's counseling centers. Women receive psychosocial counseling, social work support and legal advice. This can also be provided in their native language. Migrant women who are affected or threatened by domestic violence can obtain independent residency status – more information is available at the 23 women's counseling centers in Upper Austria.

www.frauenreferat-ooe.at/netzwerke.htm

Online Women's Counseling Upper Austria

The Online Women's Counseling Upper Austria offers answers to women's issues, violence, relationship problems, separation, divorce, family conflicts, digital issues, services for women entrepreneurs, job coaching, career reorientation, and parenting issues for single mothers, as well as general legal advice on family law, pregnancy, prenatal diagnostics, miscarriage, and more.

www.frauenberatung-ooe.at

Healthcare

The family doctor or the hospital is often the first point of contact for women affected by violence. Not only in the case of physical injuries but also for the consequences of psychological violence. Confidentiality ensures a careful handling of sensitive matters. However, in certain cases, there is an obligation to report in the healthcare sector, for example, if life and limb are immediately at risk.

Children and Youth Advocacy

At the center of the work are the interests and needs of children and adolescents based on children's rights according to the UN Convention on the Rights of the Child. Children and adolescents receive free advice and support, for example, if they are affected by violence or bullying.

www.kija-ooe.at

Children and Youth Support

When children and adolescents experience domestic violence, such as between parents, it is also very stressful for them. The task of children and youth support is to assist families in such difficult situations. Social workers assess whether a child is sufficiently safe. Therefore, children and youth support is also automatically informed of any removal order. Even as a private individual, you can contact children and youth support if you are concerned about a child or adolescent.

www.kinder-jugendhilfe-ooe.at